

Privacy Policy

Last updated: April 21, 2026

This Privacy Policy applies to the **True Lock Tuner** mobile application (the “Application”), created by **Gregory Swan** (“Service Provider”). The Application is **free to download with optional in-app purchases** and is intended for use “as is.”

Information Collection and Use

The Application may collect certain non-personal, anonymized information automatically when you use it. This may include:

- Device type and operating system
- App usage data such as features used, interactions, and session activity
- Diagnostic and performance data

This information is collected in an anonymized form and is used solely to improve the performance, stability, and user experience of the Application.

Microphone Access

The Application requires access to your device’s microphone in order to detect and analyze sound for guitar tuning purposes.

Audio input is processed in real-time on your device and is **not recorded, stored, or transmitted** to the Service Provider or any third parties.

Personal Data

The Application does **not require account creation** and does **not directly collect personally identifiable information** such as your name, email address, or contact details.

Purchases

The Application offers optional in-app purchases.

All purchases are processed securely through Apple's App Store. The Service Provider does **not collect or store payment information**, such as credit card details.

Purchase-related data may be handled by Apple and third-party services (such as RevenueCat) for the purpose of managing purchases and restoring access to premium features.

Third-Party Services

The Application uses third-party services to support functionality:

- **RevenueCat** – used to manage in-app purchases and user entitlements
- **TelemetryDeck** – used to collect anonymized usage analytics to understand how the Application is used and to improve functionality and user experience.

These services may collect limited, anonymized technical and usage data necessary to operate their functionality. This data does not directly identify users.

Data Sharing

The Service Provider does **not sell, trade, or rent user data**.

Information may be disclosed only in the following cases:

- To comply with legal obligations (such as a subpoena or legal request)
- To protect the rights, safety, or security of users or the Service Provider
- To trusted service providers who assist in operating the Application (and who are obligated to keep information confidential)

Data Retention

Non-personal data is retained only for as long as necessary to improve the Application and provide services.

If you would like to request deletion of any data associated with your use of the Application, you may contact:

support@truelocktuner.com

Opt-Out Rights

You can stop all data collection by uninstalling the Application from your device.

Children's Privacy

The Application is **not intended for children under the age of 13**.

The Service Provider does not knowingly collect personal information from children. If it is discovered that a child under 13 has provided information, it will be deleted promptly.

If you are a parent or guardian and believe your child has provided information, please contact:

support@truelocktuner.com

Security

The Service Provider takes reasonable measures to protect your information through physical, electronic, and procedural safeguards.

However, no method of transmission or storage is 100% secure.

Changes to This Policy

This Privacy Policy may be updated from time to time.

Any changes will be reflected by updating the "Last updated" date at the top of this page. Continued use of the Application after changes are made constitutes acceptance of those changes.

Your Consent

By using the Application, you consent to this Privacy Policy.

Contact Us

If you have any questions regarding this Privacy Policy or your data, please contact:

support@truelocktuner.com

No ads. No personal data collection. No accounts required.